

RETURNED CHECK POLICY

The City of Maysville Utility Department will charge a fifty dollar (\$50.00) fee for each check or bank draft that has been presented as payment for any service provided by the City of Maysville Utility Department and has been returned by the issuing bank unpaid. An attempt to notify the customer of a returned check will be made by telephone or notice on the door. No representation is made by the City of Maysville Utility Department that the utilities' is obligated to substantiate that the notification attempt was received by the customer. The customer will have three (3) days from the time that the City of Maysville receives the returned check or draft to replace the check with cash, money order, cashier's check or a debit/credit card.

If payment, including the penalty, is not received by the City of Maysville Utility Department within three (3) days from receipt of a returned instrument, the City of Maysville Utility Department will disconnect service(s) provided to the account for which the returned item was received. Any account that has been disconnected due to a returned item will be subject to the standard reconnection fee of \$25.

After the third (3rd) returned check in a 1 year period, all payments must be made by cash, money order, cashier's check or debit/credit card.

The City of Maysville Utility Department will not accept postdated checks. A postdated check will be returned to the customer and the bill will be considered unpaid.